

NEWSLETTER

John Hart, CEO...WCDH's Leading Man

Mr. John Hart has been overseeing the hospital since January 7th of this year. During his time here, he's hit the floor running with evaluations, state inspections and fire inspections. We managed to schedule some 1-on-1 time, and perform a Q&A. A little about the man of wonders, that we've all been curious about!



Q: John, could you give us a little history of your journey up to becoming CEO of WCDH?

A: My journey, I've felt has been a service journey, prior to my time as a CEO, I was a branch manager for a Savings & Loan company. Times were tough, and a change was decided to be of service and be able to go home at night. Those next 14 years were developed in the Psychiatric field, and then the change to Acute Healthcare. I've had the pleasure of working in locations such as: Fredonia, KS; Moab UT; Clarksville, TX and Monticello, UT.

Q: Are there any philosophies you utilize in your role as CEO?

A: Every person wants to do good, positive things in their lives. It's a necessity to look at the positives and move forward together.

Q: Do you have a specific priority for this next year?

A: Foundation! The clinical foundation is very strong, but we need to ensure our baseline is on par. Once, that's accomplished we can focus on the future.

Q: John, would you be willing to tell us about an accomplishment that shaped your career?

A: A lot of little things that added up to the big picture. I remember, a small hospital, maybe 12-13 million in revenue, though the foundation wasn't strong. We were able to focus on the basic foundation and made remarkable progress.

Q: What are some things that you enjoy doing in your free time?

A: I can't wait to have a Colorado Fishing license, throwing my line out along the Republican River and catching those big brown trout. We're eager to do some exploration of the Rockies and rock hounding around here.

Q: Last one, I promise. What is a general census you would like to tell our community about WCDH?

A: This is a terrific hospital, that's seeking to bring as much healthcare as it possibly can. The community has something spectacular: great doctors, great staff. I'm excited to be here, and to be a part of this community.

2019 Health Fair

We've got another exciting annual health fair. We'll be kicking this year off with something a little different. In an endeavor to bring awareness to our community, we will be starting the day off with a "Walk for COPD".

The walk will start off, outside of the Cardiac Rehab wing (back entrance) of the hospital.

Check – In: Starts at 6:00am

Start: 6:30am

Entry fee: One non-perishable food, which will be donated to our local Manna Pantry.



Afterwards, the doors will be opening at the WRAC for the full swing of the Health Fair. The Wray Community District Hospital, and the Wray Lions Club are excited to once again celebrate a fantastic year. We'll have a plethora of vendors, giveaways, expert advice in a number of areas, and of course the opportunity to pick up your blood work results.



No more Static on our end!

For quite some time, WCDH and their Head of maintenance, Ron Gallegos have been seeking quotes for a new phone system. Six months ago, we decided to accept a bid from Banner Health, who has been an affiliate of Information Technology for over a decade now! Over the past six months, Ron has been spearheading this pivot maneuver with a number of individuals from Banner. New hardware has already been installed, the phones arrived a few weeks ago and will be installed March 5th for WCDH, and March 7th for Hillcrest & The Towers.

With this move comes some well needed improvements to our phones:

- Improving services with options and call attendants
- Ability to reroute calls when local failures occur
- Manufacturer support for technical issues, beyond Banner assistance
- Fax improvements
- Reduction of prices in long-distance and other overhead charges

Ron Gallegos (Left)

Ron, has been a part of the WCDH team since May of 2004, becoming the Maintenance Supervisor in 2007. Ron has the pleasure of overseeing his great team, Jim Smith and Dave Shaklee, whom I'm sure many see these three roving around the hospital on a regular basis. Prior to coming aboard WCDH, Ron worked as an electrician for Brophy Electric for 26 years, and still holds his journeyman's license. You'll often see him, primarily playing golf, and occasionally other sports. Ron and his wife Jana, of 42 years, have two great children and four grandkids, that they enjoy spending much of their time with.

Jim Smith (Center)

Jim, has been with WCDH for a total of 18 years. Jim took a small stint, between the years to focus on some other activities. Prior to his time at WCDH, Jim worked with the

maintenance department at Alfa Flower for 15 years. Jim has a strong passion of driving and working on stock cars from his younger years. He is now an avid spectator. Jim has been married to his wife Kathy for 50 years, this year; they've had two amazing children and four grandchildren.

Dave Shaklee (Last, but not least)

Dave, has been a part of the WCDH team for 12 years and counting. Prior to his engagement with WCDH, Dave managed the Shop All's Meat Department and Haxtun Supers Meat Department. During the warmer seasons, you'll probably find Dave doing outdoors activities such as hunting and fishing. Dave and his wife have been married for 45 years, having raised three children, and have enjoyed their seven grandchildren.

2018 Performance Leadership Award

We've been proudly waving our Patient Satisfaction Award since December, and we'll still so ecstatic to have been recognized with it. In case you missed our article in the Wray Gazette, we figured a brief overview wouldn't hurt.

(L to R) Craig Soehner, Philip Riggelman, Brian Beckner, Dustin Dunn, Rebecca Lenz



In November, 2018 NOSORH or the National Organization of State Offices of Rural Health and The Chartis Center of Rural Health recognized WCDH for overall excellence in Patient Satisfaction. The Patient

Satisfaction Award is based solely on the surveys given out to patients receiving care here. There are many quality indicators we are required to report throughout the year. However, when you are recognized for one of the highest scores in patient satisfaction, it means we are meeting our goals of putting patients first.

We are proud and ever vigilant to ensure our motto of "Promoting Healthier Living Through Compassionate, Quality Care...Family Medicine with a Family Touch." Continues to be shown in ever manner we approach!